

Board of Directors

Item 2.4

Subject: Quality Report 2023 - 2024

Date of Meeting: 30th July 2024

Prepared by Joan Matthews Director of Nursing and Quality

Presented by: Joan Matthews Director of Nursing and Quality

Purpose of Report: To Note

BAF Reference	Impact on BAF
1	The Quality Report provides assurance on a range of areas that contribute to quality and safety.

Level of assurance (please tick one)					
To be used when the content of the report provides evidence of assurance					
<input checked="" type="checkbox"/>	Acceptable assurance	<input type="checkbox"/>	Partial assurance	<input type="checkbox"/>	Low assurance
<input type="checkbox"/>	Controls are suitably designed, with evidence of them being consistently applied and effective in practice	<input type="checkbox"/>	Controls are still maturing – evidence shows that further action is required to improve their effectiveness	<input type="checkbox"/>	Evidence indicates poor effectiveness of controls

1. Executive Summary

In March 2024 NHSE/I informed all Trusts the year-end timeframe for publication on their website of their Quality Report for 2023 – 2024 of 30th June 2024. Preceding this all Trusts were required to present their draft Quality Report to the ICB who are responsible for the review and scrutiny of the document. LHCH presented their draft Quality Report on Friday 18th May 2024. Following this presentation, the ICB gave their review of the Trust along with the Trust Lead Governor and Healthwatch which has been included in the final document.

The focus for this report was:

- a look back on the performance against our Quality Priorities 2023-2024
- consideration of our quality priorities for 2024-2025.
- key achievements for 2023-2024
- system working and collaboration within CMAST the measures and responses for mutual aid taken by LHCH
- clinical prioritisation of patients on the waiting list and recovery as the Pandemic ceased to be a Global threat.
- the Quality Report informs the public how LHCH ensures patients their families receive the best safe quality care whilst in LHCH care.

Highlights within the Quality Report include:

- Workforce education and support
- Safety - FTSU
- Infection prevention and control measures
- Industrial Action
- Mutual Aid
- Continuation of services
- Quality metrics for data quality research, and clinical audit remain the same.

The quality priorities for 2023-2024

- Priority One: Discharge Medication
- Priority Two: Availability and uptake of nutritional snacks
- Priority Three: Discharge equipment
- Priority Four: Smoking cessation All in- patients will be offered regular support to stop smoking

The quality priorities for 2024-2025

- Priority One: To improve contact with elective cardiac surgical patients on the waiting list between referral and admission.
- Priority Two: All Cardiac / potentially to include Thoracic Surgical patients waiting for surgery on the TCI list to be offered pre-habilitation to improve their health in readiness for surgery.
- Priority Three: To improve psychological support for patient, families and responders to Out of Hospital Cardiac Arrests (OOHCA).
- Priority Four: To improve the discharge experience for patients and families. This may be the introduction of a Discharge Lounge but will make reference to the whole discharge process (including TTOs).

2. Background

Each year the Trust has to produce a Quality Report that is agreed by the ICB before publication on its website. For the third year the Quality Report remains a separate document from its Annual Account and does not require external auditing of its quality priorities. Due to the timeframe for publication the draft document was circulated to all Board members for their suggestions and comments.

3. Conclusion

The Quality Report has been developed and has been published before the deadline date of 30th June 2024 as the agreed timescale by NHSE/I. The document describes the quality of services given to patients and their families. The report focuses on LHCH commitment to deliver the very best in healthcare and on recovery of services, whilst the offer of mutual aid to other NHS health care systems continues.

4. Recommendations

- For the Board of Directors to note the Quality Report publication on 26th June 2024

<https://www.lhch.nhs.uk/media/.resources/667bbafb44cfe6.60304635.pdf>